



Monday August 15, 2016

RE: Country Hill Estates

Councillor Darouze,

It has been two weeks since our last correspondence was sent and we have not received any progress updates from the City of Ottawa regarding Cornwall Sand & Gravel's contractual obligation to complete work in our development.

Country Hill Estates expects the city to demonstrate concern for its residents and to issue timely responses regarding issues in our community. Due to the lack of engagement we have seen over the last few months, we will be requesting an escalation to a higher level within the city. As our Ward Councillor, we will be asking you to consider a formal complaint to City Manager Steve Kanellakos regarding lack of progress within our development and lack of communication with our residents.

We are requesting a formal meeting date with you in order to address these issues as well as the following items that were outlined in our last communication:

1. **Environmental Holds**
2. **Drainage**
3. **Ditches**
4. **Signs, Timeline for Completion of Connecting Roads and Phase III**
5. **Lighting**
6. **Covenants**
7. **Additional**

We look forward to meeting with you Councillor Darouze as our elected representative. Sincerely,

A handwritten signature in black ink, appearing to read 'Sue Noël', is written over a white background.

Sue Noël
Country Hill Estates
Board of Directors